Adobe® Acrobat® Connect™ Pro for health and human services

Promote better health, safety, and well-being though online training and communication

Health and human services agencies cover many diverse areas in delivering federal, state, and local programs. Services range from bioterrorist attack preparation to epidemic identification to administrating social welfare programs. Agency personnel must stay current with new mandates requiring frequent training for compliance. They must also coordinate and collaborate with personnel from other agencies to provide the best and most appropriate services. They require flexible training and collaboration tools to create the most effective social services courses.

Adobe Acrobat Connect Pro software enables health and human services agencies of all sizes to deliver robust and more secure online training and collaboration. Your agency can create rich, interactive real-time communications, deployed in virtually any environment—field or office. You can also customize Acrobat Connect Pro to fit your specific program—for example, creating a special training course for disaster preparation. The flexibility of Acrobat Connect Pro enables you to maximize your time and budget, while increasing overall productivity.

Rapid training where it's needed, when it's needed

In the field or office, health and human services professionals continuously provide essential public services. With the constant work flow, training should meet your demanding schedule, not the other way around. Through the power of Adobe Flash® Player software, Acrobat Connect Pro Training enables you to access online training when you want, where you want. Already embedded in 98% of commercial web browsers, Flash Player enables you to deliver real-time and on-demand training and communication. Because no special client-side software is needed beyond a basic web browser, it's easy to securely extend training and communication to even the most remote municipalities.

Rich, interactive training and meetings

When learning how to implement effective social services programs, there's no substitute for first-rate training. But there is a substitute for static computer training. Acrobat Connect Pro Training transforms traditional computer training into an interactive environment, where quizzes, whiteboard, chat, Voice over Internet Protocol (VoIP), and video can be created to deliver a unique learning experience. And developing web conferencing and online training courses no longer requires a Medicare professional to have a technical background. Because Acrobat Connect Pro Training content is created using familiar office productivity tools, like Microsoft PowerPoint, anyone can create rich, narrated social services courses.

Effective multiagency communication and collaboration

To prepare for a disease outbreak or bioterrorism attack, health and human services agencies must be able to communicate with other organizations across the nation. Real-time, collaborative communications between all levels of government is no longer a nice option to have but a necessity. Acrobat Connect Pro more securely connects professionals to vital information and other field representatives using any web browser, over virtually any bandwidth—making it easy to extend deployment capabilities to field personnel using laptops or tablet PCs.

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System requirements

Acrobat Connect Pro is available on a hosted subscription basis or as licensed software.

For more information on system requirements, visit *www.adobe.com/products/acrobatconnectpro/systemreqs*.

Features and benefits of Adobe Acrobat Connect Pro:

Microsoft PowerPoint authoring of self-paced content	Empower subject-matter experts throughout the organization to quickly develop narrated, self-paced eLearning content using Microsoft PowerPoint. Easily include voice-over and rich content such as video, animations, or software demonstrations.
Quizzes	Easily add quizzes to course content and set pass/fail criteria. Question types include multiple-answer, true-false, and fill-in-the blank questions, as well as short answer/essay questions and matching and rating scale (Likert) scenarios.
LMS integration	Integrate Acrobat Connect Pro Training content with SCORM 1.2, SCORM 2004, and AICC-compatible systems to deliver and track courses through existing learning management systems.
Adobe and third-party content integration	Deliver content authored in other Adobe eLearning tools. Content integration includes Adobe Captivate,® Authorware,® Dreamweaver,® and Flash software. Incorporate and track third-party AICC-compliant content.
Bookmarking	Learners can break at any time during a self-paced course and resume at their point of exit.
User transcripts	Learners can view a history of all completed courses and curricula.
Live virtual classes	Conduct collaborative, live training sessions with instructors and learners in multiple locations. Leverage content for on-demand courses.
Integrated Internet and audio conferencing	Easily manage telephone audio conferencing or Internet audio conferencing (using VoIP) to communicate during live sessions.
Video and audio streaming	Achieve high quality with adaptive video and audio streaming for both self-paced courses and live seminars. Include talking-head video of trainers.
Virtual class recording	One-click recording of virtual classrooms helps to ensure course content is available for review. Recorded session archives can be searched by keyword for easy retrieval.
Always available meeting rooms	Eliminate preparation time for recurring sessions by reusing meeting rooms. Acrobat Connect Pro automatically saves all meeting room layouts and content.
Content management	Manage course content using a content repository. Easily find, reuse, and update existing courses using keyword searches.
Course management	Schedule courses, enroll learners, grant viewing permissions, automate enrollment notices and reminders, track learner statistics, and more.
Curriculum management	Easy-to-use, wizard-based approach combines multiple courses, content, and live classes into a single curriculum. Effortlessly define course prerequisites, specify optional and required modules, and establish progressive learning paths.
Data tracking and reporting	Achieve compliance by tracking completion and test scores using a convenient reporting dashboard. Get statistics on course participation and success rates. Track the progress of individuals or groups.
Certification	Set up automated certification criteria that assign unique learner certification numbers upon course completion.
Customization and branding	Customize Acrobat Connect Pro self-paced courses and live meeting rooms with agency branding, including your business logo and colors.
Directory service integration	Adobe Acrobat Connect Pro Server provides directory services integration (using Active Directory or other LDAP systems) to enable out-of-box integration with existing user management systems.

For more information

For more details about Adobe solutions for health and human services, visit *www.adobe.com/government*.

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